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Declaration of General Policy and Commitment

The mouse model has become a major component in fundamental and translational research permitting science to respond to society's needs in human and animal health. This model allows a greater understanding of biological and physiopathological processes along with an integration of procedures arising from biomedical and pharmaceutical innovation.

Through the establishment of close relationships with our partners and clients, whose primary concern will always relate to the reliability of the results, and through the scientific relationships established by our experts as well as mouse models delivered within the frame of our provision of services, the **Institut Clinique de la Souris**, should seek to become an active member of the national infrastructure, **PHENOMIN**, acting in both fundamental and applied functional genomics research; a service to laboratories both academic and private, committing itself to a quality management in respect of the defined norms and standard specifications **NF EN ISO 9001:2008**.

Our policy on quality manifests itself in the following objectives:

- To listen and to support our partners and clients: formulating and realizing their projects.
- To be constantly improving both our efficiency and efficacy in the management of the research projects of our partner institutions.
- To continue to reinforce our knowledge and understanding in the fields of mutagenesis, zootechnics and functional analysis.
- To maintain the highest standards through the development of technical and scientific skills in pre-clinical research while respecting the ethics of animal welfare.

In order to do this I am committed to supporting and enforcing these objectives, though the application of the necessary resources, to ensure an institute performance of the highest quality at all levels leading to mutual success. This mission will be led by our quality manager, Djaouida CHEBBOUB. It will consist in identifying, listing, building, and piloting every step of the quality plan leading to the certification of our institute.

This policy of quality has to be unilateral in order to consolidate our Institute as an infrastructure of excellence, a reference to the national and international scientific arena. It is my wish that as members of our Institute, you will become involved in this process of continuous improvement in which the establishment of a common standard will serve both research and innovation.

Y.Hérault

